

CANBERRA INSTITUTE OF TECHNOLOGY

THIS IS TO CERTIFY THAT

Mavroudis Tsolakis

HAVING FULFILLED ALL THE REQUIREMENTS
HAS THIS DAY BEEN AWARDED THE

*Certificate IV in
Asset Maintenance
(Pest Management) (PRM40298)*

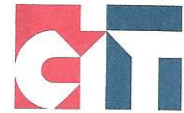
A handwritten signature in black ink that reads "Peter Venter".

DIRECTOR OF THE CANBERRA INSTITUTE OF
TECHNOLOGY, AUSTRALIA

Issued on the twenty fourth day of October, 2001

*The qualification certified herein is recognised
within the Australian Qualifications Framework*





Nationally Recognised
Training

This is a statement that

MAVROUDIS TSOLAKIS

has achieved the following competencies in the

CERTIFICATE IV IN ASSET MAINTENANCE (PEST MANAGEMENT)

National ID: PRM40298

Nat/State ID	Unit of Competency	Assessment by:	Year
PRMPM01A	RESPOND TO CUSTOMER INQUIRY	Canberra Institute of Technology	2001
PRMPM02A	ASSESS PEST MANAGEMENT OPTIONS	Canberra Institute of Technology	2001
PRMPM03A	PROVIDE QUOTATION	Canberra Institute of Technology	2001
PRMPM04A	PREPARE AND PRESENT A SUBMISSION FOR PEST MANAGEMENT PROGRAM	Canberra Institute of Technology	2001
PRMPM05A	MODIFY ENVIRONMENT TO MANAGE PESTS	Canberra Institute of Technology	2001
PRMPM06A	APPLY PESTICIDES TO MANAGE PESTS	Canberra Institute of Technology	2001
PRMPM07A	ESTABLISH AND MONITOR A PREVENTATIVE PEST MANAGEMENT PROGRAM	Canberra Institute of Technology	2001
PRMPM09A	INFORM AND EDUCATE CLIENTS ON PEST MANAGEMENT	Canberra Institute of Technology	2001
PRMPM15A	UNDERTAKE PROCESS IMPROVEMENT TO REDUCE COSTS AND IMPROVE QUALITY SERVICE	Canberra Institute of Technology	2001
PRMPM16A	RESOLVE CLIENT'S PEST MANAGEMENT PROBLEMS	Canberra Institute of Technology	2001
PRMPM17A	REPAIR AND MAINTAIN SERVICE EQUIPMENT	Canberra Institute of Technology	2001
PRMPM18A	MAINTAIN AN EQUIPMENT AND CONSUMABLES STORAGE AREA	Canberra Institute of Technology	2001
PRMPM20A	SUPERVISE STAFF	Canberra Institute of Technology	2001
PRMPM21A	PREPARE A BUSINESS PLAN	Canberra Institute of Technology	2001
PRMPM22A	PREPARE, IMPLEMENT AND REVIEW POLICY AND PROCEDURES FOR COMPANY OPERATIONS	Canberra Institute of Technology	2001
PRMPM23A	DEVELOP AND IMPLEMENT A MARKETING STRATEGY	Canberra Institute of Technology	2001
PRMPM24A	PREPARE BUDGETS	Canberra Institute of Technology	2001
PRMPM25A	DEVELOP AND IMPLEMENT A HUMAN RESOURCE PLAN	Canberra Institute of Technology	2001
PRMPM27A	MINIMISE BUSINESS OPERATION RISKS	Canberra Institute of Technology	2001
PRMPM28A	SELECT, SET UP AND CONTROL A PEST MANAGEMENT VEHICLE	Canberra Institute of Technology	2001
PRMPM34A	MANAGE CASH FLOW	Canberra Institute of Technology	2001
PRMPM35A	MAINTAIN ASSET MANAGEMENT RECORDS AND CONTROL	Canberra Institute of Technology	2001
PRMPM37A	PREPARE AND IMPLEMENT EMPLOYMENT ARRANGEMENTS	Canberra Institute of Technology	2001
PRMPM38A	MONITOR AND REVIEW STAFF PERFORMANCE	Canberra Institute of Technology	2001

Program Requirements Completed

This statement is recognised within the Australian Qualifications Framework

TOTAL NUMBER OF COMPETENCIES ON TRANSCRIPT *24*

P VEENKER, DIRECTOR

MAVROUDIS TSOLAKIS
734 GRANDVIEW CRESENT
HILLSIDE, VIC, 3037

PROGRAM CODE C4-2E05
STUDENT ID CIT121937
DATE OF ISSUE 24 October, 2001



Academic Transcript for

MAVROUDIS TSOLAKIS

in the following program

CERTIFICATE IV IN ASSET MAINTENANCE (PEST MANAGEMENT) (PRM40298)

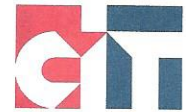
Year	Subject	Course	Nat/State ID	Course Title	Result
Advanced Standing					
2002	TRNG	109	BSZ401A	PLAN ASSESSMENT	AS
2002	TRNG	110	BSZ402A	CONDUCT ASSESSMENT	AS
2002	TRNG	111	BSZ403A	REVIEW ASSESSMENT	AS
2002	TRNG	112	BSZ404A	TRAIN SMALL GROUPS	AS
2002	TRNG	113	BSZ405A	PLAN AND PROMOTE A TRAINING PROGRAM	AS
2002	TRNG	114	BSZ406A	PLAN A SERIES OF TRAINING SESSIONS	AS
2002	TRNG	115	BSZ407A	DELIVER TRAINING SESSIONS	AS
2002	TRNG	116	BSZ408A	REVIEW TRAINING	AS
2001	ACCT	126	PRMPM24A	PREPARE BUDGETS	AS
2001	ACCT	131	PRMPM34A	MANAGE CASH FLOW	AS
2001	ACCT	132	PRMPM35A	MAINTAIN ASSET MANAGEMENT RECORDS AND CONTROL	AS
2001	HORT	423	PRMPM01A	RESPOND TO CUSTOMER INQUIRY	AS
2001	HORT	424	PRMPM02A	ASSESS PEST MANAGEMENT OPTIONS	AS
2001	HORT	425	PRMPM04A	PREPARE AND PRESENT A SUBMISSION FOR PEST MANAGEMENT PROGRAM	AS
2001	HORT	426	PRMPM05A	MODIFY ENVIRONMENT TO MANAGE PESTS	AS
2001	HORT	427	PRMPM06A	APPLY PESTICIDES TO MANAGE PESTS	AS
2001	HORT	428	PRMPM07A	ESTABLISH AND MONITOR A PREVENTATIVE PEST MANAGEMENT PROGRAM	AS
2001	HORT	430	PRMPM09A	INFORM AND EDUCATE CLIENTS ON PEST MANAGEMENT	AS
2001	HORT	433	PRMPM16A	RESOLVE CLIENT'S PEST MANAGEMENT PROBLEMS	AS
2001	HORT	434	PRMPM17A	REPAIR AND MAINTAIN SERVICE EQUIPMENT	AS
2001	HORT	435	PRMPM18A	MAINTAIN AN EQUIPMENT AND CONSUMABLES STORAGE AREA	AS
2001	HORT	437	PRMPM28A	SELECT, SET UP AND CONTROL A PEST MANAGEMENT VEHICLE	AS
2001	MGNT	178	PRMPM03A	PROVIDE QUOTATION	AS
2001	MGNT	179	PRMPM15A	UNDERTAKE PROCESS IMPROVEMENT TO REDUCE COSTS AND IMPROVE QUALITY SERVICE	AS
2001	MGNT	181	PRMPM20A	SUPERVISE STAFF	AS
2001	MGNT	182	PRMPM21A	PREPARE A BUSINESS PLAN	AS
2001	MGNT	183	PRMPM22A	PREPARE, IMPLEMENT AND REVIEW POLICY AND PROCEDURES FOR COMPANY OPERATIONS	AS
2001	MGNT	184	PRMPM25A	DEVELOP AND IMPLEMENT A HUMAN RESOURCE PLAN	AS
2001	MGNT	185	PRMPM27A	MINIMISE BUSINESS OPERATION RISKS	AS
2001	MGNT	186	PRMPM37A	PREPARE AND IMPLEMENT EMPLOYMENT ARRANGEMENTS	AS
2001	MGNT	187	PRMPM38A	MONITOR AND REVIEW STAFF PERFORMANCE	AS
2001	MKTG	112	PRMPM23A	DEVELOP AND IMPLEMENT A MARKETING STRATEGY	AS
Program Requirements Completed					

TOTAL NUMBER OF COURSES ON TRANSCRIPT *32*

P VEENKER, DIRECTOR

MAVROUDIS TSOLAKIS
734 GRANDVIEW CRESENT
HILLSIDE, VIC, 3037

PROGRAM CODE C4-2E05
STUDENT ID CIT121937
DATE OF ISSUE 03 July 2002



Academic Transcript for

MAVROUDIS TSOLAKIS

in the following program

CERTIFICATE IV IN ASSET MAINTENANCE (PEST MANAGEMENT) (PRM40298)

Year	Subject	Course	Nat/State ID	Course Title	Result
Advanced Standing					
2001	ACCT	126	PRMPM24A	PREPARE BUDGETS	AS
2001	ACCT	131	PRMPM34A	MANAGE CASH FLOW	AS
2001	ACCT	132	PRMPM35A	MAINTAIN ASSET MANAGEMENT RECORDS AND CONTROL	AS
2001	HORT	423	PRMPM01A	RESPOND TO CUSTOMER INQUIRY	AS
2001	HORT	424	PRMPM02A	ASSESS PEST MANAGEMENT OPTIONS	AS
2001	HORT	425	PRMPM04A	PREPARE AND PRESENT A SUBMISSION FOR PEST MANAGEMENT PROGRAM	AS
2001	HORT	426	PRMPM05A	MODIFY ENVIRONMENT TO MANAGE PESTS	AS
2001	HORT	427	PRMPM06A	APPLY PESTICIDES TO MANAGE PESTS	AS
2001	HORT	428	PRMPM07A	ESTABLISH AND MONITOR A PREVENTATIVE PEST MANAGEMENT PROGRAM	AS
2001	HORT	430	PRMPM09A	INFORM AND EDUCATE CLIENTS ON PEST MANAGEMENT	AS
2001	HORT	433	PRMPM16A	RESOLVE CLIENT'S PEST MANAGEMENT PROBLEMS	AS
2001	HORT	434	PRMPM17A	REPAIR AND MAINTAIN SERVICE EQUIPMENT	AS
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2001	MGNT	182	PRMPM21A	PREPARE A BUSINESS PLAN	AS
2001	MGNT	183	PRMPM22A	PREPARE, IMPLEMENT AND REVIEW POLICY AND PROCEDURES FOR COMPANY OPERATIONS	AS
2001	MGNT	184	PRMPM25A	DEVELOP AND IMPLEMENT A HUMAN RESOURCE PLAN	AS
2001	MGNT	185	PRMPM27A	MINIMISE BUSINESS OPERATION RISKS	AS
2001	MGNT	186	PRMPM37A	PREPARE AND IMPLEMENT EMPLOYMENT ARRANGEMENTS	AS
2001	MGNT	187	PRMPM38A	MONITOR AND REVIEW STAFF PERFORMANCE	AS
2001	MKTG	112	PRMPM23A	DEVELOP AND IMPLEMENT A MARKETING STRATEGY	AS
Program Requirements Completed					

TOTAL NUMBER OF COURSES ON TRANSCRIPT *24*

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MAVROUDIS TSOLAKIS
734 GRANDVIEW CRESENT
HILLSIDE, VIC, 3037

PROGRAM CODE C4-2E05
STUDENT ID CIT121937
DATE OF ISSUE 24 October 2001



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MAVROUDIS TSOLAKIS
734 GRANDVIEW CRESENT
HILLSIDE, VIC, 3037

PROGRAM CODE C4-2E05
STUDENT ID CIT121937
DATE OF ISSUE 03 July, 2002